

## Oracle Collections Management:

## **Skill Certification**

A 1 week online certification program designed for credit and collections professionals to help them gain the skills to configure collection management in Oracle.

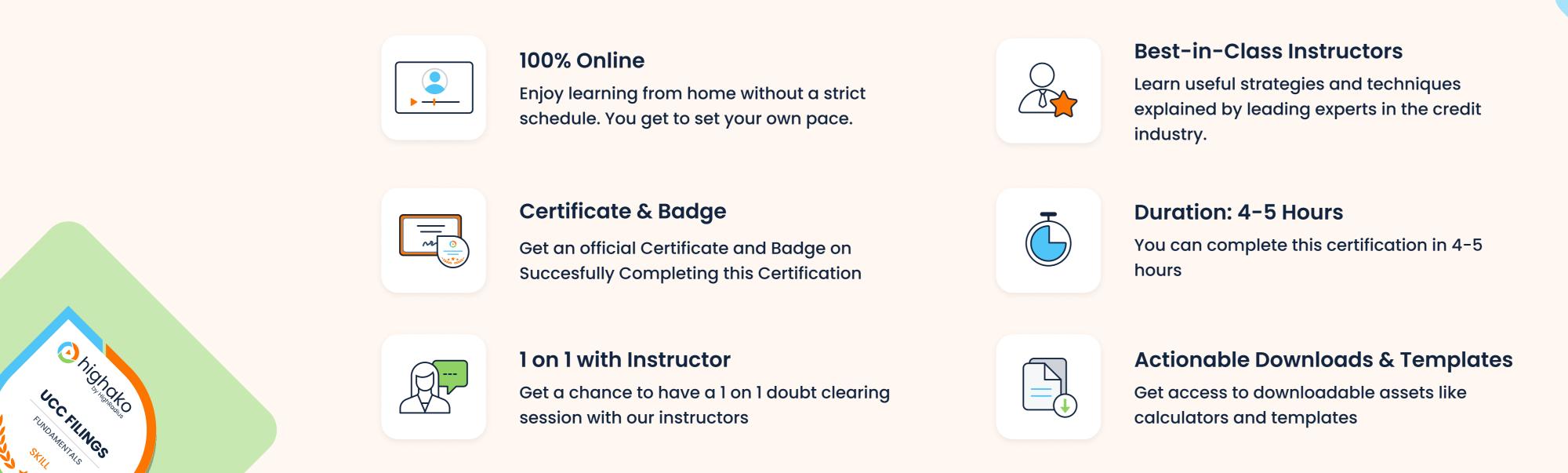


☐☐ 100% Online

Certificate and Badge



## What to Expect from a Highako Skill Certification



### Here's a list of the entire Course Curriculum:

## 1. Oracle Advanced Collection Training: Universal Work Queue

- 1.1 Overview of Using Collector's Work Queue in Oracle
- 1.2 Introduction of the Work Types in the Collectors Work Queue Dashboard
- 1.3 How to Configure Delinquent Customers
- 1.4 How to Configure Strategy Work Item

### 2. Oracle Advanced Collections Setup

- 2.1 Understanding Collections Work Responsibilities in Oracle
- 2.2 Oracle Advanced Collections Capabilities and Responsibilities
- 2.3 Configuring general information under operation setup in Oracle 2.4 Configuring display preferences and correspondence in Oracle advanced
- collections
- 2.5 Configuring Transaction Setup in Oracle advanced collections

### 3. Managing Oracle Collections Later Stage Delinquencies

3.1. Introduction to Later Stage Delinquency 3.2. Recording Litigation in Oracle by Collections Agent

2.6 Oracle Advanced Collections Method Setup

- 3.3. Approving Litigation in Oracle by Collections Manager
- 3.4 Capturing Repossession in the Oracle System
- 3.5 Capturing Bankruptcy in the Oracle System 3.6 How to Write-off Unpaid Invoices in Oracle
- 4. Oracle Delinquent Transactions

- 4.1. Introduction to Delinquent Transaction 4.2 Adding Transactions Manually in Oracle
- 4.3. Adding Requests to Run Delinquent Transactions in Oracle
- 4.4 Submitting New Requests for Oracle Delinquent Transactions

### 5. Final Assessment

6.1 Final Quiz

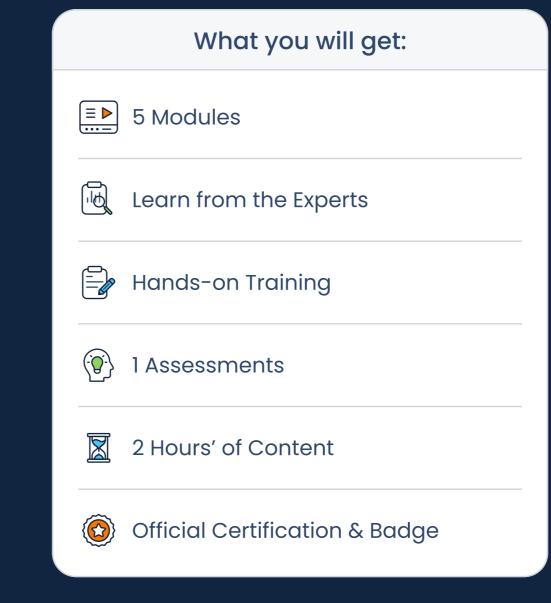
6.2 Certificate and Feedback





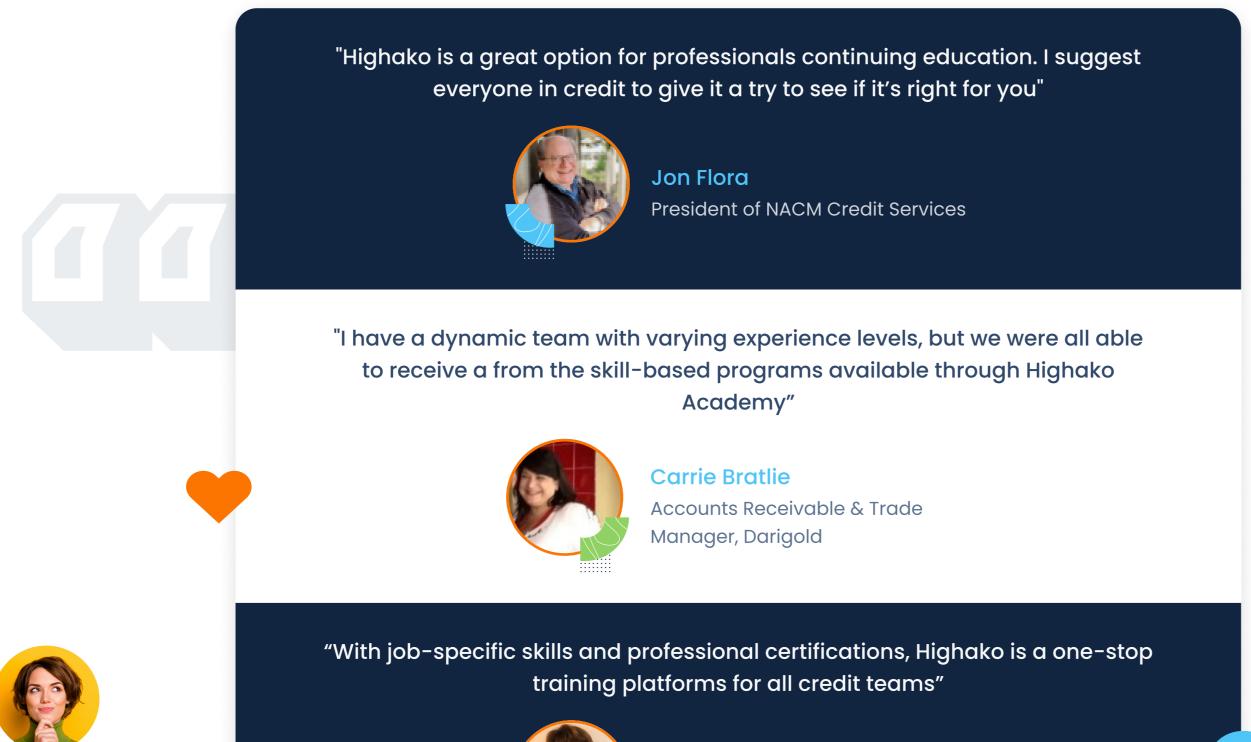
What's included:

After taking this skill-certification course, you will get access to:



# Here's what our customers have to say about

Highako and our skill certifications:











# After taking this mini-certification course, you will be able to:

Adding Requests to Run Delinquent Transactions in Oracle

Recording Litigation in Oracle by Collections Agent Capturing Repossession in the Oracle System

How to Write-off Unpaid Invoices in Oracle



# Gain an Industry-Recognized Skill Certificate



Highako Certified Skill Badge is a great way to showcase your achievement to peers and potential employers by adding the skill badge to your LinkedIn profile.