

Microsoft D365 Collections Management:

Skill Certification

A 1 week online certification program designed for credit and collections professionals to help them gain the skills to configure collection management in D365.

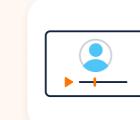


___**100%** Online

Certificate and Badge



What to Expect from a Highako Skill Certification



100% Online

Enjoy learning from home without a strict schedule. You get to set your own pace.

Get an official Certificate and Badge on

Succesfully Completing this Certification

Get a chance to have a 1 on 1 doubt clearing

Certificate & Badge

1 on 1 with Instructor

session with our instructors



Best-in-Class Instructors Learn useful strategies and techniques explained by leading experts in the credit



industry. **Duration: 4-5 Hours**

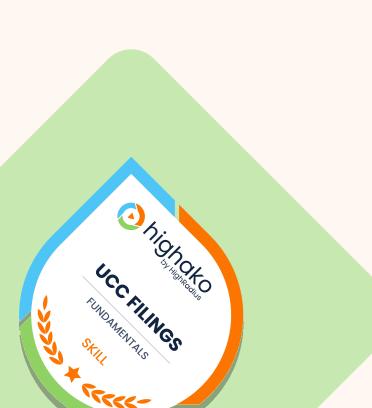


hours

You can complete this certification in 4-5



Actionable Downloads & Templates Get access to downloadable assets like calculators and templates



Here's a list of the entire Course Curriculum:

1. Creating Collection Letters in Microsoft Dynamics D365

- 1.1 Collection Letters Overview in D365
- 1.2 Creating Collection Letters in D365 1.3 Create a Collection Letter Sequence in D365
- 1.4 Processing Collection Letters in D365

2. Reporting Day Sales Outstanding in Microsoft Dynamics D365

- 2.1 Overview of Day Sales Outstanding in D365
- 2.2 How to Configure Start Date for DSO Calculation in D365
- 2.3 DSO Calculation in D365: Case Study

2.4 Quiz #1

3. D365 Collections Case Management: Improve Your Recovery Rate

3.1. Credit and Collections Workspace in Microsoft Dynamics 365

- 3.2. Collections Case Management in D365: A Detailed Overview 3.3. Practical Walkthrough of Setting Up A Case Category in D365
- 4. Maintaining Customer Information in D365
- 4.1. Basics of Maintaining Customer Information in D365
- 4.2 How to Create New Customer Account in D365
- 4.3. How to Set-Up Credit and Collections Defaults in D365
- 4.4 How to Configure Payment Defaults in D365

5. Customizing Aging Reports in Microsoft Dynamics D365

- 5.1 Understanding the Terminologies of Microsoft D365 Collections
- 5.2 How to Configure Dynamics 365 Aging Period Definitions
- 5.3 How to Create Customer Aging Snapshot in D365
- 5.4 How to Generate Customer Aging Report in Dynamics 365 5.5 Quiz #2

6. Final Assessment

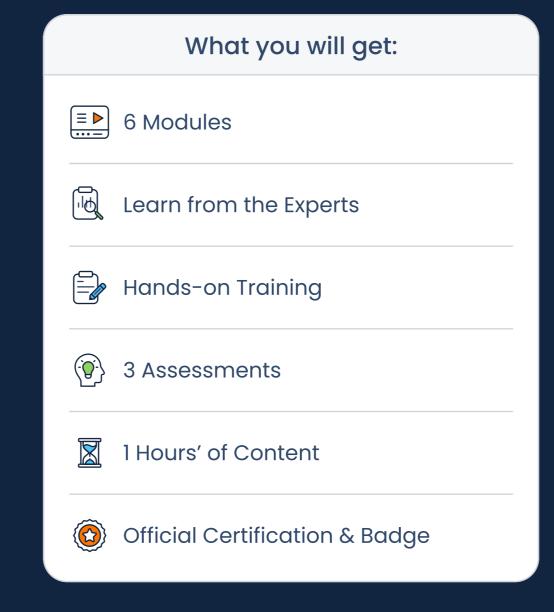
- 6.1 Final Quiz
- 6.2 Certificate and Feedback





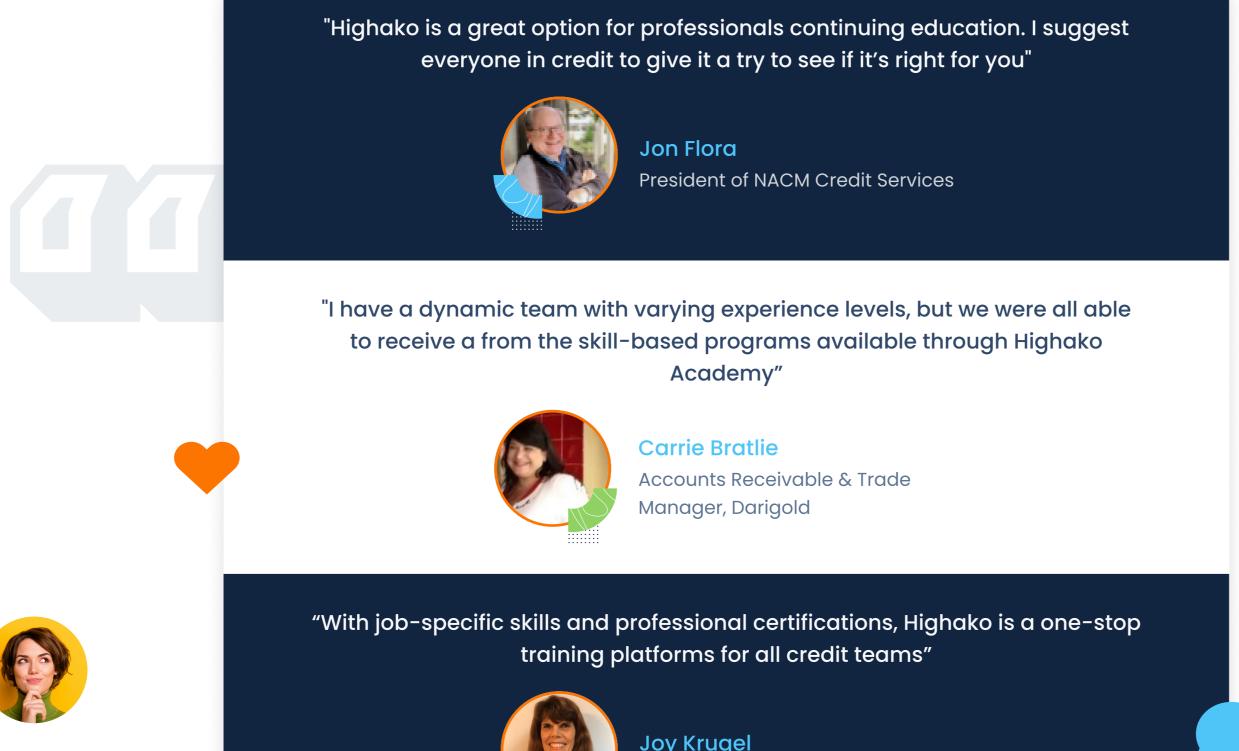
What's included:

After taking this skill-certification course, you will get access to:



Here's what our customers have to say about

Highako and our skill certifications:



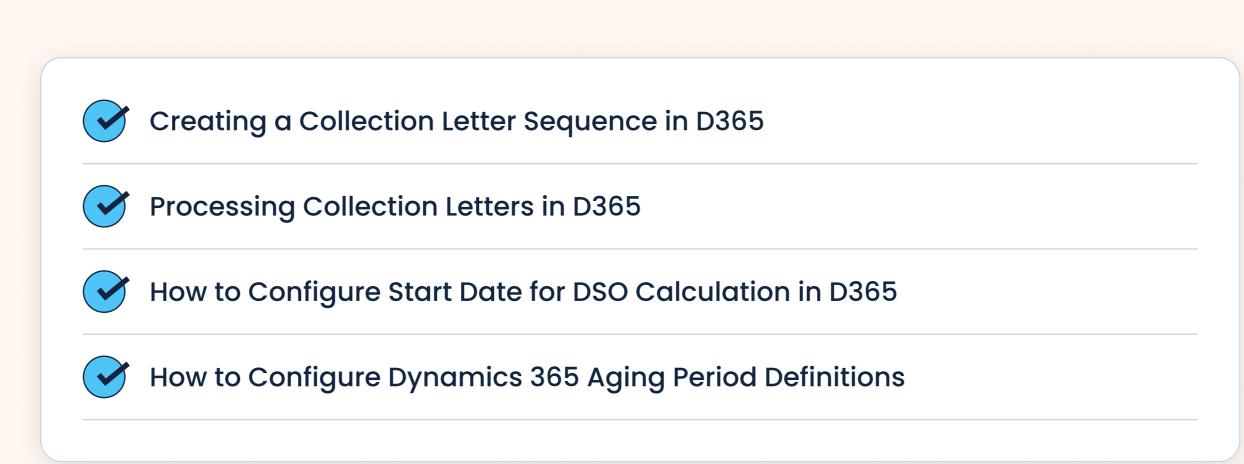








After taking this mini-certification course, you will be able to:





Get Certified



Highako Certified Skill Badge is a great way to showcase your achievement to peers and potential employers by adding the skill badge to your LinkedIn profile.

