



Training Curriculum

HighRadius Collections (6.0)

1. Refresher: Collections Process

- 1.1. What is Collections?
- 1.2. What Does A Collections Analyst Do?
- 1.3. Why is Collections Important In The O2C Cycle?



5 Mins

2. Need for Enhanced Collections Tool

- 2.1. Day in a life of Collections Analyst: Manual Tasks & Collections as an AR Process
- 2.2 Introduction to HighRadius Collections Automation software
- 2.3. Learning Objectives: Collections Foundation Certification



15 Mins

3. Collections Process Integration Blueprint

- 3.1. Collections Automation 101: Decoding Jargons
- 3.2. The Inner Working of a Prioritized Worklist
- 3.3. Collections Calls Overview
- 3.4. Benefits of Highradius Collections Automation



60 Mins

4. UI Demo and Training

- 4.1. Solution Architecture
- 4.2. User Login & Navigation
- 4.3. Worklist Prioritization and Navigation
- 4.4. Collections Calls Complete Demo
- 4.5. Reports



20 Mins

5. Quiz

- 5.1. HighRadius Cash Application Automation Fundamentals Quiz



20 Mins



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